We promise to do all we can to provide you with the Lowlands experience you’ve come to know and love, while maintaining the health and safety of our staff and community, and we reserve the right to refuse service to those who choose not to abide by our guidelines.

OUR PROMISE TO YOU:
THERE IS NO SUCH THING AS TOO SAFE

We will continue to be a leader in food safety and sanitation, ensuring we are following the WRA & CDC best practices.

Every Lowlander has received training on enhanced safety procedures and and all shifts are supervised by ServSafe Certified managers.

All Lowlanders will wear masks and pass daily health screenings

Team Members will adhere to a minimum of 6’ social distancing whenever possible following our established procedures

Designated Team Members perform specific tasks such as food and beverage delivery

Designated Team Members perform established cleaning & sanitizing procedures

Established glove usage, handwashing, and proper sanitizing policies will be strongly enforced

WE HAVE PREPARED FOR YOUR VISIT:
EVERYTHING HAS BEEN CLEANED & SANITIZED

Chairs/Booths/Table Tops (after every use)

Restrooms and common areas & surfaces are cleaned diligently

Menus are “One Time Use” only, or cleaned and sanitized after every use

REMAINING SOCIALLY RESPONSIBLE IS IMPORTANT:
YOUR COMMITMENT MATTERS

Sanitizer stations are provided for all guests

Please wear a mask whenever not at your table

Seating areas have been reimagined for your safety

Please remain at your table as much as possible

If you see friends, please limit your conversations

Try to practice “hands free” interactions

We strongly encourage cashless payments

Thank you!