We promise to do all we can to provide you with the Lowlands experience you've come to know and love while maintaining the health and safety of our staff and community, and reserve the right to refuse service to those who choose not to abide by our guidelines.

OUR PROMISE TO YOU:
THERE IS NO SUCH THING AS TOO SAFE

The Lowlands experience you've come to know and love will still be yours, but it will look a little different. We will continue to be a leader in food safety & sanitation, ensuring we are following the WRA & CDC best practices.

Every Lowlander has received training on enhanced safety procedures and all shifts are supervised by ServSafe Certified managers.

All Lowlanders will wear masks and pass daily health screenings.

Team Members will adhere to a minimum of 6’ social distancing whenever possible following our established procedures.

Designated Team Members perform specific tasks such as food and beverage delivery.

Designated Team Members perform established cleaning & sanitizing procedures.

Established glove usage, handwashing, and proper sanitizing policies will be strongly enforced.

RESERVATIONS & SEATING:
IT’S BEST TO PLAN AHEAD

We have increased our reservation capacity & encourage you to make reservations in advance.

Waiting areas are very limited & capacity is limited to 50% or less.

We encourage only one member from each party check in at the host stand until available seating for the entire party is confirmed.

The bar is not a waiting area, bar seating is being treated as table service and will follow the same check in process at our host stand.

Group Sizes are limited to 6 people or less.

TO GO FOR YOUR CONVENIENCE:

While waiting, please follow and comply with the socially responsible guidelines.

All payments are prepaid & processed online or over the phone to minimize staff/guest contact.

If you have been exposed to COVID-19 recently or have symptoms of COVID-19 (including fever, cough, or shortness of breath), please help keep everyone safe with our contactless “To Go” options.

While receiving orders for curbside pick up, open and close your window, door, or trunk for our employees to safely give you your orders.

Order online via our website or over the phone.

WE HAVE PREPARED FOR YOUR VISIT:
EVERYTHING HAS BEEN CLEANED & SANITIZED

Chairs/Booths/Table Tops (after every use).

Table top supplies such as salt and pepper shakers (after every use).

Restrooms, common areas & surfaces cleaned diligently.

Menus are “One Time Use” Only.

WE REMAIN SOCIALLY RESPONSIBLE:
YOUR COMMITMENT MATTERS

Sanitizer stations provided for all guests.

Masks are not required, however never discouraged.

Seating areas have been reimagined for your safety.

Please remain at your table as much as possible.

If you see friends, please limit your conversations.

Try to practice “hands free” interactions.

We strongly encourage cashless payments.

THANK YOU!